



Questions?

What Is a Patient Portal?

A patient portal is a secure online website that gives you convenient 24-hour access to your personal health information and medical records—called an Electronic Health Record or EHR—from anywhere with an Internet connection.

Why Is a Patient Portal Important?

Accessing your personal medical records through a patient portal can help you be more actively involved in your own health care. Accessing your family members' health information can help you take care of them more easily. Also, patient portals offer self-service options that can eliminate phone tag with your doctor and might even save a trip to the doctor's office.

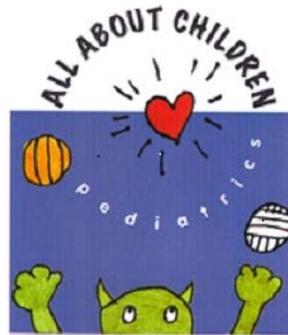
Can My Family Access My Portal?

You may choose to give family members, such as parents or healthcare proxies, access to your Portal.

Is My Information Safe?

Yes. Patient portals have privacy and security safeguards in place to protect your health information.

Always remember to protect your user name and password from others and make sure to only log on to the patient portal from a personal or secure computer.



[https://healthportalsite.com/
AllAboutChildrenPediatrics](https://healthportalsite.com/AllAboutChildrenPediatrics)

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All About Children

Invites you to join our

Patient Portal



Access Your Child's
Health Information -
Anytime, Anywhere!

e-MDs

Registration is Easy!

Give us your preferred email address so we can give you access to the Patient Portal Site



A Portal Registration email, one specific to each patient / child registering, is sent to you containing a *registration link*

*The emails are sent according to your children's birth order, oldest down to youngest



Click on the "patient specific" *registration link* in each email and enter the requested information to verify the patient's identity

You have three chances to correctly verify / confirm the demographic information

*The first email will correspond to your oldest child and their information needs to be entered first, then repeat for all children



Follow the instructions for creating a user name and password



Confirm your personal and insurance information on the next screen

Patient Portal Website:

[https://healthportalsite.com/
AllAboutChildrenPediatrics](https://healthportalsite.com/AllAboutChildrenPediatrics)

Online Help!

There is an online help system that will explain how to use each feature in the Patient Portal.

Look for the question mark button in the upper right hand of the Patient Portal.



See all of your health information in one place!

Lab Results

Radiology Reports

Allergies & Medications

Vital Signs

Past Medical History

Upcoming & Past Appointments

What Do I Do If...

I Don't Receive a Registration Email?

Be patient, the email(s) may take a few days to arrive. You may also check your junk mail or spam folders to see if the email was routed there by mistake. If necessary, you can call the clinic to re-send the registration email(s).

Also, failure to register your portal account within thirty days will inactivate your registration. If this happens, please contact the clinic to send you a new registration email.

I Forget My Password?

After you attempt to login with a user name and password, click on the link that says, "Forgot Password," and follow the additional instructions. If you still need help, contact the clinic to reset your account.

I Have An Urgent Issue or An Emergency?

DO NOT use the Patient Portal. Call the clinic if you need to speak with a staff member immediately. If you are experiencing an emergency, call 911 or go to the nearest emergency room.